



ST LAURENCE CHURCH
JUNIOR SCHOOL

Parent Code of Conduct Policy

Date of Publication: July 2024

To be reviewed: July 2026

(To be reviewed on a two yearly cycle)

'Learning, Loving and Sharing, guided by Jesus'

Contents

1. Purpose and scope.....	2
2. Our expectations of parents and carers	2
3. Behaviour that will not be tolerated	3
4. Breaching the code of conduct	3

1. Purpose and scope

At St. Laurence Church Junior School we believe it's important to:

- Work in partnership with parents to support their child's learning
- Create a safe, respectful, protective and inclusive environment for pupils, staff and parents
- Model appropriate behaviour for our pupils at all times

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the staff code of conduct) and pupils (through our behaviour and relationships policy).

This code of conduct aims to help the school work together with parents by setting guidelines on appropriate behaviour.

We use the term 'parents' to refer to:

- Anyone with parental responsibility for a pupil
- Anyone caring for a child (such as grandparents or child-minders)

The headteacher and other staff deal with many adults and children on a day-to-day basis and this often include complaints and resolution management. The majority of the time – parents or other school visitors remain calm, courteous, polite and respectful whilst engaging in these conversations and use the School's Complaint Procedure to escalate and resolve concerns.

However, there are rare occasions when the conduct of parents or other visitors is unreasonable in manner. Behaviour that will cause harassment, alarm or distress to users of the premises is contrary to the aims and Christian ethos of the school. The consequence of this behaviour is a negative impact on the day-to-day running of the school and directly or indirectly on the children and the wider school community. In these exceptional circumstances the school may take action in accordance with this policy.

2. Our expectations of parents and carers

We expect parents, carers and other visitors to:

- Respect the vision and values of our school
- Work together with staff in the best interests of our pupils
- Treat all members of the school community with respect – setting a good example with speech and behaviour
- Seek to clarify a child's version of events with the school's view in order to obtain a peaceful solution to all issues
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct
- Approach the right member of school staff to help resolve any issues of concern

3. Behaviour that will not be tolerated

- Disrupting, or threatening to disrupt, school operations (including events on the school grounds and sports team matches)
- Swearing, or using offensive language
- Displaying a temper, or shouting at members of staff, pupils or other parents
- Threatening another member of the school community
- Sending abusive messages to another member of the school community, including via text, email or social media
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms
- Use of physical punishment against your child while on school premises
- Any aggressive behaviour (including verbally or in writing) towards another child or adult
- Disciplining another person's child (please bring any behaviour incidents to a member of staff's attention)
- Smoking or drinking alcohol on the school premises (unless alcohol has been allowed at a specific event)
- Possessing or taking drugs (including legal highs)
- Bringing dogs or pets onto the school premises (other than guide dogs)

4. Breaching the code of conduct

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the school may then:

- Verbally inform the person in violation of acceptable conduct that his / her behaviour is considered to be becoming unreasonable / unacceptable and, if it is not modified, action may be taken in accordance with this policy.
- Send a warning letter or reminder to the parent
- Invite the parent into school to meet with a senior member of staff or the headteacher
- Contact the appropriate authorities (in cases of criminal behaviour)
- Seek advice from our legal team or School and Governor Support in Birmingham regarding further action (in cases of conduct that may be libellous or slanderous)
- Ban the parent from the school site

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the headteacher.

The headteacher will consult the chair of governors before banning a parent from the school site.