

What We Do

Provide free, impartial and accessible information and advice covering Education, Health and Social Care.

Offer advocacy support for children, young people and parents on School Support, EHCP needs assessments, exclusions, complaints, SEND appeals and personal budgets.

Provide information in community languages and other accessible formats.

Deliver training to professionals, parents, carers, children and young people on SEND law and participation.

Maintain strong links with voluntary organisations and contribute to service improvements.

How We Support Families

Provide advice and casework for individual families.

Ensure parents, carers and young people are consulted on local SEND policy and practice.

Hold locality and citywide meetings to ensure voices are heard.

Work closely with the Parent Carer Forum and voluntary organisations.

Operate at arm's length from the council to support with disagreements and appeals.

Contact Us

Telephone: 0121 303 5004

Website: birmingham.gov.uk/sendiaass